



CROWD SAFETY

TOOLBOX TALK SERIES – HAZARDS

June 2023

Whether you work Recreation and Parks, or any other department or profession that involves interacting with large gatherings, it is crucial to prioritize the safety of both yourself and others. By understanding potential risks and following appropriate safety measures, we can minimize accidents and create a safer environment for everyone involved.

Key Points to Cover:

1. Be Aware of Surroundings:

- Maintain situational awareness at all times when working in a crowd.
- Stay alert to potential hazards, such as uneven ground, tripping hazards, or obstacles.
- Keep an eye on the behavior and mood of the crowd to anticipate any potential issues.



2. Communication:

- Establish clear communication channels with fellow workers and supervisors.
- Use radios, headsets, or other appropriate equipment for efficient and effective communication.
- Establish a designated meeting point or code words for emergency situations.

3. Personal Protective Equipment (PPE):

- Wear appropriate PPE, such as high-visibility vests or clothing, as required.
- Utilize gloves, safety glasses, or ear protection if necessary for your specific role.



- Ensure that your PPE is in good condition and properly fitted before entering the crowd.
4. Crowd Control Techniques:
- Follow established crowd control plans and procedures provided by the Town of Perinton.
 - Understand the methods for directing and diverting crowds safely.
 - Avoid using excessive force unless it is absolutely necessary to protect yourself or others.
5. Emergency Procedures:
- Familiarize yourself with the venue's emergency evacuation plan and procedures.
 - Know the location of emergency exits and first aid stations.
 - If you witness or encounter an emergency situation, report it immediately to the appropriate personnel.
6. Stay Calm and Professional:
- Maintain a calm and professional demeanor when dealing with the crowd.
 - Do not engage in confrontations or arguments with individuals in the crowd.
 - Seek assistance from law enforcement or designated security personnel if needed.
7. First Aid and Medical Support:
- Ensure that first aid kits and medical personnel are readily available at the event.
 - Familiarize yourself with basic first aid techniques, including CPR and treating common injuries.
 - If you are not trained in first aid, promptly call for medical assistance when someone requires it.

Remember, safety should always be the top priority when dealing with crowds. By staying alert, following established procedures, and working together as a team, we can ensure a safe environment for both ourselves and the public. Let's commit to maintaining a professional attitude and taking necessary precautions to mitigate risks and handle crowds effectively. Stay safe!